



Provide the Human Touch to Your Website & Convert Visitors to Leads.

## KEY BENEFITS

- Improves conversion rates from website visitor to lead.
- Greet every website visitor to increase involvement and reduce abandonment.
- Build confidence and trust with your visitors by showing them that a live representative is available to help.
- Completely outsourced and monitored for you.
- Easy Integration with your web site.
- Chat transcripts are emailed to you after every chat.

live website chat



## How it Works

- 1** We Develop a custom FAQ response library combined with proven scripts to answer questions and escalate the chat to inquiry.
- 2** We monitor your website day and night with live agents.
- 3** We greet and invite every visitor to engage with you. If they choose to chat with us we answer their questions and guide them to the information they are looking for.

